

## Senior Issues Committee Meeting Minutes 6-5-18

Meeting called to order at 11:36 AM.

Agenda approved and adopted.

Confirmed Date for September Meeting – September 11, 2018

### Presentations:

Federal Trade Commission rep. – Attorney Robin Eichen – presents on Senior Scams.

(See attached handout for details).

#### Consumer Protection –

- Sues companies and individuals over fraud.

- Informs Public

- Consumer Sentinel – database of complaints

NY State – Fraud is the majority of cases – identity theft

- Debt Collection –

- Imposter Scams - wired money; gift card; Personal Info; access to computer

Robocalls – how to stamp out? Medical alert, credit card; auto warranty, free vacations, Grandparent - Grandchild scam. All are examples of robocall fraud.

#### Earn Money at Home scams

Contact the FTC or Attorney General or Better Business Bureau to report. AG addresses individual cases, FTC handles patterns. Foreign Based scams are handled by the International Division of FTC

Victims need to report but non-victims can report on attempted scams as well.

Call 1-877-FTC-HELP or go to [FTC.gov/complaint](http://FTC.gov/complaint) to file a complaint

#### Medicare Scams –

- Register at [mymedicare.gov](http://mymedicare.gov) to access and monitor your account. Find out when your card will arrive.

[Identitytheft.gov](http://Identitytheft.gov) offers step by step method to get our of credit problems.

Watch accounts with the bank, check each week.

Library Manager – Janelle - Report: