



**NEW YORK CITY DEPARTMENT OF HEALTH
AND MENTAL HYGIENE**
Oxiris Barbot, MD
Commissioner

FOR IMMEDIATE RELEASE
Thursday, April 30, 2020
(347) 396-4177

NEWS YOU CAN USE: NEW YORKERS CAN CALL 855-491-2667 TO FACILITATE CLAIMING PAID SICK LEAVE

All New Yorkers can also call 311 to be transferred to receive the documentation needed to qualify for paid sick leave

APRIL 30, 2020 — New Yorkers who have had to miss work because they were sick because of COVID-19 can claim paid sick leave and use the City’s Call Center to obtain the necessary medical documentation. For additional questions, see the Health Department’s [FAQs](#) (PDF) and, if needed, direct any remaining questions about how to obtain the necessary medical documentation to the City’s Call Center.

“If you have COVID-19 or have symptoms of the virus, use the sick leave you are entitled to and protect your fellow New Yorkers by staying home,” said **Health Commissioner Dr. Oxiris Barbot**. “If you need the necessary medical documentation to claim paid sick leave, just call 855-491-2667 and get connected to our call center.”

Last week, Health Commissioner Dr. Oxiris Barbot issued a [Commissioner’s Order](#) (PDF) detailing the process for New Yorkers who missed work because they tested positive for COVID-19 or were sick with COVID-19 to claim paid sick leave from their employer under New York State’s COVID-19 paid sick leave law.

The order applies to health care workers, essential employees, and nonessential employees. An FAQ on the Order can be found [here](#) (PDF). New Yorkers can check if they are qualified to claim paid sick leave and obtain the documentation they need by calling the Health Department at 855-491-2667. Visit paidfamilyleave.ny.gov/covid19 for more information about the State law.

For New Yorkers who need a health care provider, NYC Health + Hospitals provides care to all, regardless of immigration status, insurance status or ability to pay. Call 844-NYC-4NYC (844-692-4692) or 311.

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